



50th Annual Spring Conference
Hallmark Resort - Newport, Oregon
April 1 - 4, 2024



Hosted by: Port of Newport, Oregon

Officers

President – Miriam House, Port of Columbia County, OR – Term Expiration 2024

Vice President - Scott Grindy, San Francisco Marina, CA – Term Expiration 2024

Secretary/Treasurer - Scott Wilkins, City of Des Moines, WA – Term Expiration 2024

Immediate Past President – Giuseppe Alvarado, Port of Seattle, WA – Term Expiration 2024

Board of Directors

Position #1 Aaron Glidden, City of Homer, AK – Term Expiration 2025

Position #2 Jeremy Talbott, Port of Valdez, AK - Term Expiration 2024

Position #3 Mike Turkington, False Creek Harbour Authority, BC – Term Expiration 2024

Position #4 Mike Loy, Harbour Authority Association of BC – Term Expiration 2025

Position #5 TJ Quandt, Port of Olympia, WA – Term Expiration 2025

Position #6 James Weaver, Port of Bremerton, WA – Term Expiration 2025

Position #7 Janice Burk, Port of Astoria, OR – Term Expiration 2025

Position #8 Kody Robinson, Port of Newport, OR – Term Expiration 2024

Position #9 Alvin L. Sonza, Port of San Francisco, CA - Term Expiration 2025

Position #10 Chris Tibbe, San Mateo County Harbor District, CA - Term Expiration 2024

New Members:

StructurMarine designs, manufactures, delivers, and installs a series of products dedicated to the leisure and commercial boating industries (i.e. aluminum pontoon systems, passenger landing facilities, aluminum access gangways, wave reduction systems, textile architecture roof system, etc.), around the world. From site analysis to complete installation of marina facilities, our goal is to maintain the highest quality standards in the industry. We not only set advanced marine engineering standards, but we also continue to raise these benchmarks.

Contact: Bruno Nolet

City of Warrenton owns and operates the Warrenton and Hammond Marinas. The Marinas are home to 522 slips, two large boat launch areas with fishing cleaning stations and campgrounds. We serve both commercial vessels and recreational boaters.

Contact: Jessica McDonald

Note: For contact information, please refer to www.pccharbormasters.org, Membership directory.

MISSION STATEMENT

The Pacific Coast Congress of Harbormasters and Port Managers is an organization of commercial and recreational marina professionals promoting the enhancement of our industry and membership through communication, education, and professional development.

Monday, April 1

1:00pm - 4:00 pm **Board of Directors Meeting - Ward Room**

5:00pm - 7:00 pm **Welcome Reception and Conference Check-in**

Tuesday, April 2

8:00am **Conference Check-in**

8:30am **Call to Order: Scott Grindy**, PCC Vice President, San Francisco Marina
Business Report
Introduction of PCC Board Members
Board of Directors Election Information
Welcome: **Paula Miranda**, Executive Director, Port of Newport, OR

9:45am **Training and Education Committee Report: Eric Olsson**, Chair, T&E Committee

10:00am **Barbara Schwantes Report: Mike Loy**, Harbour Authority Association of BC

10:10am **Introduction of Sustaining Members: Scott Grindy**, San Francisco Marina
Supporting members will introduce themselves and offer a brief description of the products and/or services they provide. They are also invited to relate how PCC has been important to their companies.

10:45am **Networking Opportunity** - Meet up with your colleagues to discuss marina issues, share stories and find solutions to your issues. Also, an opportunity to get to know your PCC Sustaining Members (vendors) whose support helps make these conferences possible and who offer a wealth of information on products and services to enhance facility productivity and address your operational and maintenance concerns.

11:05am **U.S. Coast Guard:**

Located in Newport, OR, the history of Station Yaquina Bay goes back more than a century. In 1896, the first U.S. Lifesaving Service station was opened at South Beach. Later in 1906 it moved to the present site of the Yaquina Point Lighthouse.

In the past year, Station Yaquina Bay has chalked up over 500 search and rescue missions, involving 2500 boaters and property valued at more than \$50 million. On one night alone, they responded to as many as 30 calls. One call required a 29-hour journey, 108 miles offshore...but it isn't really about numbers...it's about courage...it's about the men and women willing to put themselves at risk and to endure endless hours of intense and hazardous training to keep you safe. We welcome them here...to say "thanks" and to hear a bit about their heroic exploits as they adhere to their "Semper Paratus" motto....always ready to serve regardless of the hazards awaiting in the darkest of nights.

11:35am **Call of the Ports** - Introduce yourself and your guests. Give your affiliation and the PCC committee(s) that you may serve. Tell us about yourself...what attracted you to a career as a marina professional? Highlight the issues that you consider are some of your biggest challenges, accomplishments, and successes. This is an opportunity to let the PCC membership know you better and understand what makes you and your facility unique. This is also a most appropriate time for PCC members to reflect on how PCC has contributed to their professional growth and how it has impacted their operations....and of course, offer some humorous memories of past conferences.

Facilitators: **Mike Turkington**, False Creek Harbour Authority, BC
Eric Olsson, Chair, T&E Committee

12:00pm **LUNCH** - As the microphone is passed around, we ask you to offer a few words about how PCC has contributed to your maritime career and possibly relate a memorable presentation or

event that impressed you. We will also add a bit of lunchtime entertainment with some “PCC Trivia” questions with prizes.

1:00pm **Call of the Ports** - continued

3:00pm **Networking Opportunity**

3:20pm **Port in the Spotlight:** This session offers marina and port managers and industry professionals an opportunity to engage us with a detailed overview of their facilities, their professional journey and how they have adapted over the years to run successful operations.

4:00pm **Oregon State Marine Board:** The Oregon State Marine Board, OSMB, has been a staunch supporter of PCC and has offered PCC members and the marina and boating industry their guidance and consultation for many years. They have been a true partner and offer the expertise, programs and funding to support marinas and boaters throughout Oregon and beyond. It is a true pleasure to again welcome them to participate in the Newport conference.

OSMB is dedicated to safety, education, and access for all Oregon’s recreational boaters. The agency, funded primarily by a marine fuel tax and title and registration fees, provides boating safety educational programs, marine law enforcement and boating facilities throughout the state. A stated OSMB goal is to allocate resources and expertise to enable partners to build and maintain high-quality facilities for the boating public.

OSMB sponsored Boating Facility Grants are available to waterway managers of public boating access sites around the state to acquire, improve, and maintain boating facilities that serve recreational boaters. Typical boating improvements include launch ramps, boarding floats, parking lots, restrooms, transient moorage, and other items needed by boaters. <http://www.oregon.gov/OSMB/Pages/index.aspx>

5:00pm **Exhibitor Reception and Member Get Together:** Grab this opportunity!! Our gracious exhibitors welcome you to join them for hors d’oeuvres and refreshments. This is a chance to discuss issues and problems confronting your facilities and perhaps walk away with an innovative and cost-efficient solution. This is also an opportunity to acknowledge the efforts of our dedicated “vendor corps” for their support.

Wednesday, April 3

8:30am **Meeting Updates and Announcements**
Elections

8:45am **Presenting Georges Myers! He will Motivate!**

George Myers, president of the Effectiveness Institute, has been working with organizations, leaders, and teams for over 20 years, helping them understand ways to constructively address a range of management challenges. He has worked in nearly every industry, including maritime. George has also presented at PCC conferences, revealing his contagious enthusiasm and engaging personality to offer to a wealth of management advice and potent management strategies for effective interactions with employees and your clientele. Feedback from PCC members confirms that you will leave Newport motivated with a greater awareness of the practices needed to extract optimum productivity from your current workforce while ensuring the retention of your most qualified and efficient employees. This training session will also

enhance your ability to better identify and meet customer needs and assist you in your negotiating and interactions with senior port and other government officials.

<https://effectivenessinstitute.com/cde-george-myers/>

The goal of PCC has always been to promote proven and effective leadership qualities among its members through educational opportunities and conference sessions. This session will explore the core attributes of a great leader...identifying innate qualities and more importantly, those acquired traits that recognize effective leadership finesse. What makes a great leader and how do you enhance your own leadership potential? Join us to hear how you can increase your leadership skills and adopt strategies to distinguish yourself as a more effective manager. This session will offer tested formulas for adaptive management strategies that have proven successful even during recent chaotic times.

Is there a significant amount of change happening in ports? Are you hearing an increasing amount of importance being placed on awareness of diversity in the workplace? Do you interact with individuals who are challenging? If you answered yes to any or all these questions, you are not alone. Many individuals, associations, and organizations are also working with these challenges.

Establishing a healthy and productive workplace culture is important. This session will also touch on diversity issues and the awareness and new expectations mandating changes in marina policies to better reflect more appropriate and congenial interactions among marina staff and boaters. You will develop increased awareness of an aspect of diversity, identify your behavior preference, recognize the preferences of others, work on skills for handling conflict, and explore how these areas apply to effective teams.

Why do some groups succeed while others fail? What can you do to enhance the prospects of your staff, becoming a more coherent and effective team? What are the characteristics of high performing teams? This session will offer answers to these questions and provide some useful tactics to integrate you and your staff into an efficient, resourceful, and envied team.

10:45am **Networking Opportunity**

11:00am **George Myers** continued

12:00pm **LUNCH** - Continue with lunchtime activities.... PCC History Lesson and more PCC Trivia

1:00pm **George Myers** continued

3:15pm **Networking Opportunity**

3:30pm **Let's Stay Legal...**We often rely on internet searches and advice from our PCC colleagues and even hearsay to address various concerns at our facilities. Drawing from the wealth of experience and knowledge of other PCC members can indeed resolve many problems and eliminate time-consuming and costly legal counsel...but all you need is one costly fumble to put you and your marina in jeopardy. While many of our conference presentations and particularly our Call of the Ports offer innovative solutions from fellow PCC members (both serious and humorous) they may be fraught with risk. Remember, just because it works doesn't mean it's legal, and a seemingly benign remedial action could put your facility and you at risk for serious legal redress.

Presenter: **Schwabe, Williamson & Wyatt Attorney**

5:00pm **PCC Barbecue:** Sponsored by Bellingham Marine Industries – South Beach at RV Park.

Thursday, April 4

8:15am **Reconvene, Closing Remarks**

8:30am **The Association of Marina Industries, AMI**, is a non-profit membership organization dedicated exclusively to serving the needs of the marina industry. AMI offers direct access to innovative and cost-saving business solutions, educational services, regularly updated news and publications, and research results. AMI is the independent voice for the marina industry at the national level on all related legislative and regulatory issues. Merritt will give us an overview and discuss the benefits from our partnership with AMI.

Merritt Alves, AMI, Training Coordinator

9:00am **Crime and Vandalism at marina facilities...**How bad is it and what can be done to lessen risks? What surveillance and monitoring options can serve as deterrents? This discussion will start with an audience interactive session raising the crime, vandalism and drug issues that are plaguing marinas and then draw from local Newport law enforcement to address these concerns. This session will also touch on the rise in homelessness and some of the consequences as suddenly restrooms and boats become shelters.

Presenters: **Dion Blake**, Deputy Marine Sheriff, Lincoln County Sheriff's Office, OR

Heather Van Meter, Senior Trooper, NW Region Newport Area Command

Facilitator: **Kody Robinson**, Harbormaster, Port of Newport, OR

10:15am **Networking Opportunity**

10:45am **Dealing with Inflation:** Everything costs more! How does this impact marina operations and maintenance, capital expenditures and planning efforts. This session will include a roundtable and discussion among some of our PCC members addressing these funding issues and how operations and maintenance have adapted to these dramatic cost increases. Leading this discussion and offering his sound and statistically based advice is our dear friend and long-time PCC supporter, Paul Sorensen.

Presenter: **Paul Sorensen**, BST Associates, Anacortes, WA

Facilitator: **Eric Olsson**, Chair, T&E Committee

12:00pm **Lunch**

1:30pm **Host Port Activities** - meet outside of main lobby of hotel.

6:00pm **Social Hour - Sunset Gallery**

7:00pm **Banquet - Sunset Gallery**
Award Presentations and Entertainment
Closing comments

Exhibitors



Sponsorships

